

## Emergency Communications Policy Statement

D2 Global (known as the Company) employees must ensure they understand the emergency arrangements (communication method and number for Signallers and Electrical Control Room, nearest hospital etc) for the site prior to starting work.

Emergency communication methods must be identified prior to starting work. If a mobile phone is to be used the signal and battery must be checked.

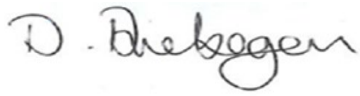
Where an incident occurs on a site controlled by the client and which involves serious and imminent danger to persons or property the client will take control. However, where the accident occurs on a Company site or the client is not able to take control then D2 Global employees must manage the situation to prevent loss or injury.

Serious and imminent danger includes potential and actual accidents involving trains and or death or injury to personnel or members of the public.

Where D2 Global employees need to take immediate control of an incident involving serious and immediate danger they must take appropriate action depending on the nature of the incident:

- Contact the Signaller, ECO, Control Centre, Emergency Services.
- State 'This is an Emergency Call'
- State your name, employer, grade and location.
- State nature and location of emergency situation.
- Block Lines and ask for Emergency Services, as necessary.
- Arrange to have AC or DC power switched off by contacting the Electrical Control Operator as necessary.
- Ask for communication details to be Repeated Back and work to instructions.
- Preferably, a signal post or line side telephone should be used.
- All communications with the Signaller and the Electrical Control Operator must follow the prescribed communications protocol as described in the Rule book and must use the phonetic alphabet.
- Do not disturb evidence at the scene of an accident, except so far as is necessary to prevent further injury to any person.
- Wait for the arrival of the Rail Incident Officer (and the emergency services if relevant) then follow their instructions.
- Do not leave the site unit unless authorised and direct all media to the Rail Incident Officer or to D2 Global Management.
- Report to D2 Global Management as soon as is reasonably practical.
- Ensure the required D2 Global accident/incident/near miss /close call reporting procedures are adhered to.

This policy will be reviewed at least annually or following any incidents for its effectiveness and compliance will be monitored through regular inspections and audits.



Signed  
CEO

Date: 14<sup>th</sup> November 2023  
(Rev: 10)